

# ACTIVATING CIRCULAR SERVICES IN THE ELECTRIC AND ELECTRONIC SECTOR

#### THE NEED

Waste Electrical & Electronic Equipment (WEEE) in EU:

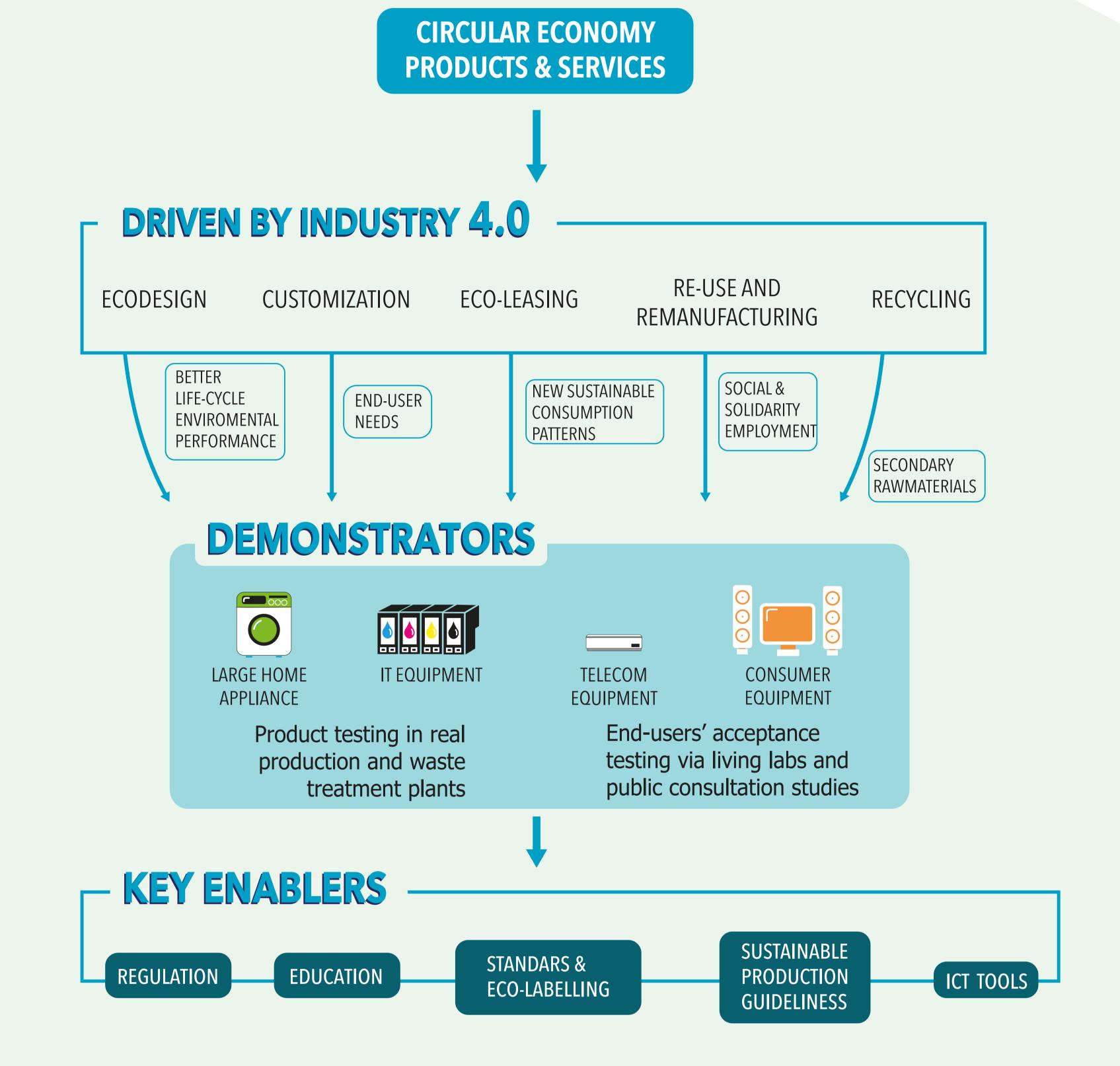
- Growing at 3-5% per year
- Generation > 12 Mt (for 2020)
- Complex mixture of valuable materials



### THE SOLUTION

C-SERVEES aims to transform the Electrical and Electronic (E&E) sector into circular and 4.0

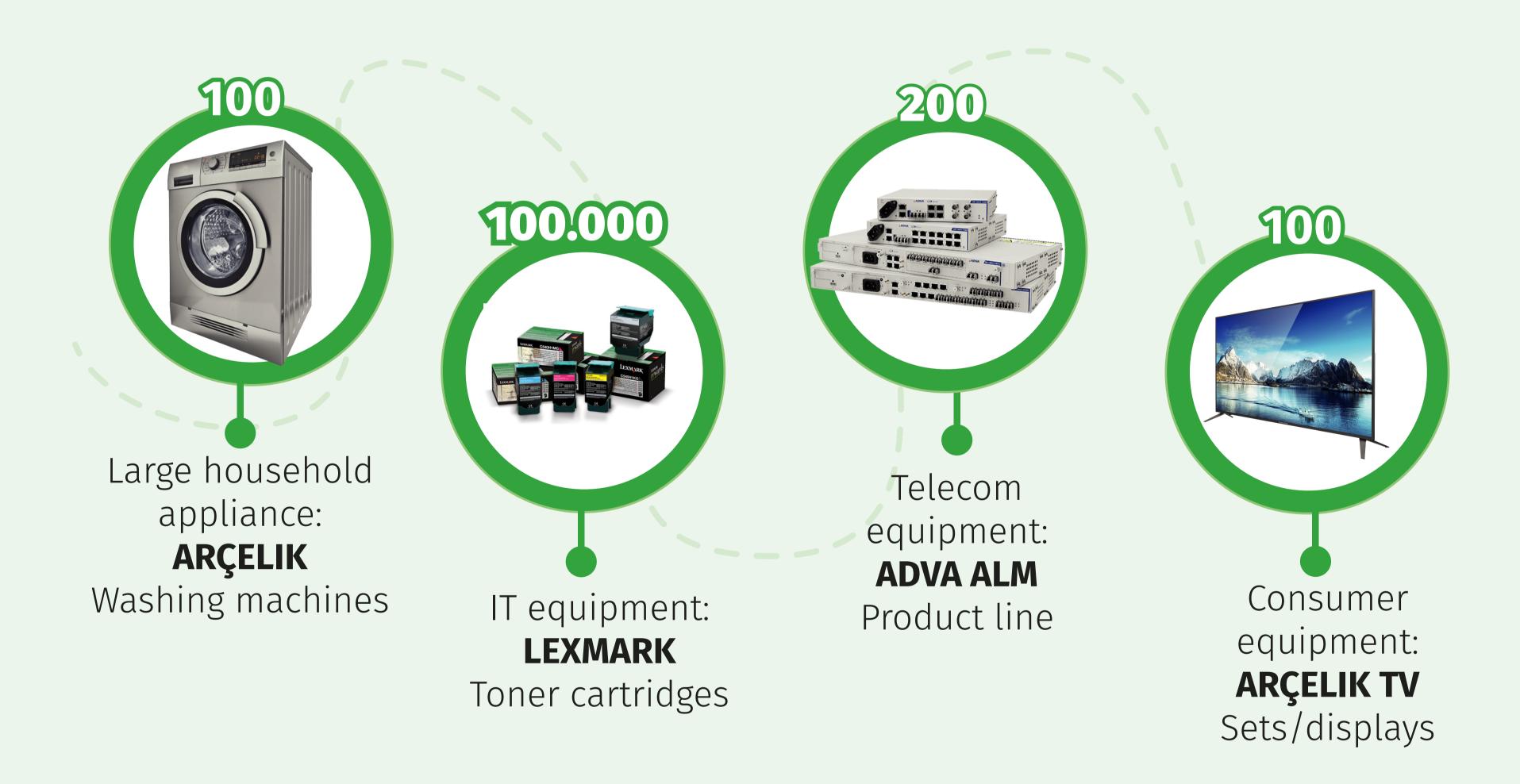
- New opportunities for end-users
  - Involvement in design
  - Access to a product as a service
- Social and solidarity economy
  - Jobs for people at risk of social exclusion
- Systemic eco-innovative services
  - Eco-leasing
  - Product customization
  - Improved WEEE management
- Supported by ICT tools



## **RESULTS**

Running demonstration with target products to:

- Develop circular economy business models for E&E sector
- Develop ICT tools for bidirectional communication & secure information exchange through the EEE value chain
- Implement the new circular economy business models
- Validate the new business models
- Provide key enabling tools for boosting the replicability & transferability
- Maximize the innovation impacts of the project for contributing to the uptake of the project results for growth and jobs



#### ZERO-KNOWLEDGE ICT FOR INFORMATION EXCHANGE IN A SECURE, QUICK & TRANSPARENT MANNER

#### Who? How? What? **QR** label Manufactures on products First-hand feedback from end-users and EoL managers: market insights, improving user exerience, product customization and design for EoL QR app for It is a digital passport for products and provides services to users **End users** smartphones Consumables Repair Interactive Warranty Theft Prodducer user manuals feedback prevention tracking manuals management **QR** scanners **EoL** Improvement of EoL management by enabling product (handheld or managers life-cycle tracking and automatically make sorting & in-line) treatment decisions based on computer algorithms

## THE ICT TOOL

Driver of the proposed eco-innovative services for boosting both

- Circular economy
- Industry 4.0

MORE INFO – NEWSLETTER – BECOME A STAKEHOLDER

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**FUNDING** 



**COORDINATOR** 













