



Fiber assurance as a service

Real-time insight into your fiber

When problems occur in your network, it can take hours or sometimes days to discover that the fault lies not with your networking equipment but in your fiber plant. Now there's a better way. By pairing our unique in-service fiber monitoring solution and our NOC, you can have real-time insight into your fiber for fast fault location and repair.

Are you spending hours with multiple teams in the field hunting for fiber faults? You're not alone. But thanks to the ADVA ALM, a new era begins now. Our unique fiber assurance solution enables your team to better use their time. The ADVA ALM provides total visibility and, when used in combination with our NOC services, it delivers even more. Our highly experienced engineers will help you to quickly identify the type of event and the root cause.



Your complete solution

Quality reference measurements

Consulting with you, we compare the initial reference measurements to your actual fiber characteristics. Our engineers expertly interpret results, quickly detect and resolve any potential errors, and ensure you log quality reference measurements.

Continuous fiber monitoring

Our standard monitoring service provides 24/7 monitoring and notification. With our solution, you can identify fiber breaks and degradation before your customers do.

Fast event detection

Once an alarm is generated, we immediately provide notification and root-cause advice, so that resolution time is significantly improved.

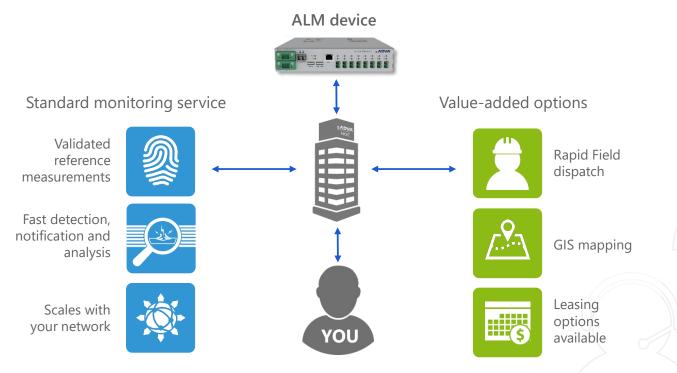
Accurate diagnosis

Our engineers are trained to quickly determine what type of event (bad splice, broken fiber, microbend, etc) has been detected. This dramatically decreases the time to successful resolution.

Value-added options

Among other things, we provide rapid field dispatch, flexible leasing to limit upfront costs, and GIS mapping services.

What You Get



Case study: our fiber assurance service saves money

Customer

- Regional ISP, small staff, own fiber plant, rural state-wide ring network, lots of opportunities for fiber disturbances, Historically a few fiber cuts per year
- Strict SLAs to business clients of four-nines uptime



Why it makes sense

- Customers have neither the resources nor the expertise to diagnose problems in the field quickly and effectively
- No more guesswork; problems are easily identified and eliminated
- Our fiber assurance service is cheaper in the end vs. two truck rolls per incident or paying customers for missed SLAs



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Product specifications are subject to change without notice or obligation.

